

# Terms & Conditions

## Emotionologist® | Embracing Emotions |

## UnBlock Emotional Blocks

**Last Updated:** May 2026

Welcome to Emotionologist®, Embracing Emotions, and the UnBlock Emotional Blocks Challenge. These Terms and Conditions are designed to create a safe, respectful, supportive, and professional environment for all participants.

### 1. General Information

These programs and services are operated by Wendy K Laidlaw, The Emotionologist®, Embracing Emotions, and UnBlock Emotional Blocks. Throughout these Terms and Conditions, references to “we,” “us,” or “our” refer to Wendy K Laidlaw and associated brands. References to “you” or “participant” refer to the purchaser or attendee of any program, challenge, course, coaching session, membership, or event.

### 2. Educational & Personal Development Disclaimer

All programs, courses, challenges, coaching sessions, educational materials, and content are provided for educational, informational, emotional empowerment, and personal development purposes only. Nothing provided constitutes medical advice, psychological diagnosis, psychiatric treatment, legal advice, financial advice, or therapeutic services. Participation is voluntary and you accept full responsibility for your own wellbeing, decisions, actions, interpretations, and results.

### 3. Personal Responsibility

You acknowledge that emotional growth and personal transformation are individual experiences. Results vary from person to person and no guarantees are made regarding emotional, personal, relational, financial, or professional outcomes.

### 4. Confidentiality & Respectful Conduct

Participants agree to behave respectfully toward Wendy, moderators, team members, and other participants. Harassment, bullying, abuse, intimidation, offensive content, or disruption of sessions or communities will not be tolerated. We reserve the right to remove any participant without refund if behaviour is considered harmful or unsafe to the community.

### 5. Intellectual Property & Copyright

All content remains the intellectual property of Wendy K Laidlaw and associated brands including videos, trainings, slides, worksheets, PDFs, frameworks, written materials, logos, graphics, coaching methods, and challenge content. You may not reproduce, copy, distribute, share, upload, sell, record, teach, or commercially exploit any content without written permission.

## **6. Recording & Media Consent**

Some live sessions, webinars, coaching calls, or Q&A; sessions may be recorded for educational, replay, or promotional purposes. If you do not wish to appear in recordings, you may keep your camera off, use a different display name, or refrain from speaking during live sessions.

## **7. Community Access & Technology**

Programs and memberships may be delivered through third party platforms including Zoom, ClickFunnels, Skool, Facebook, Kajabi, and membership sites. We are not responsible for internet interruptions, technical issues, outages, device incompatibility, or third party platform failures.

## **8. Payment Terms**

All prices are listed in the applicable currency at checkout. Payment plans, where offered, are legally binding commitments. Failure to complete payments may result in suspension or removal of access.

## **9. Refund Policy**

General Admission tickets are non refundable and non transferable. Platinum Tickets are non refundable and non transferable due to the inclusion of live engagement opportunities, interactive participation, and Q&A; access.

## **10. VIP Experience Refund Policy**

If you fully participate in the VIP Experience and genuinely feel the Challenge was not worthwhile, you may request consideration for a refund after the Challenge concludes on the final Friday. To qualify for a refund, participants must:

- Attend the Challenge live every day for the full 5 day duration
- Attend with their camera turned on throughout the sessions
- Participate fully including asking questions where appropriate
- Complete all assigned homework
- Submit completed homework to [Support@WendyKLaidlaw.com](mailto:Support@WendyKLaidlaw.com)

Failure to meet all criteria will result in no refund being offered. Refund requests must be submitted within 48 hours of the Challenge ending. All refund decisions remain at the sole discretion of Wendy K

Laidlaw and associated brands.

## **11. Exceptions**

Refund exceptions may apply in limited circumstances including accidental purchase through a book upsell or down sell, or purchases made after Day 2 of the Challenge after 11 AM EST where the participant does not wish to join the following month's Challenge.

## **12. No Guarantees**

We do not guarantee specific emotional breakthroughs, business results, financial outcomes, relationship changes, healing outcomes, or personal transformation results.

## **13. Right to Refuse Service**

We reserve the right to refuse admission, remove access, cancel participation, or restrict community access where necessary to protect the safety and wellbeing of the community and the integrity of the programs.

## **14. Limitation of Liability**

To the fullest extent permitted by law, Wendy K Laidlaw, The Emotionologist®, Embracing Emotions, and associated entities shall not be liable for direct losses, indirect losses, emotional distress, technical failures, or participant decisions and actions.

## **15. Privacy**

Any personal information submitted through registrations, forms, purchases, communities, or emails will be handled in accordance with applicable privacy and data protection laws. We do not sell personal data to third parties.

## **16. Changes to Terms & Conditions**

We reserve the right to update or modify these Terms and Conditions at any time without prior notice.

## **17. Contact**

For support or questions regarding these Terms and Conditions, please contact [Support@WendyKLaidlaw.com](mailto:Support@WendyKLaidlaw.com)

## **18. Acceptance**

By purchasing, registering for, or participating in any Emotionologist®, Embracing Emotions, or UnBlock Emotional Blocks program, challenge, event, or service, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.